

525 Veterans Blvd. Redwood City, CA 94063

650-421-2155 Phone 650-421-2159 Fax

REVISED AGENDA*

SEQUOIA HEALTHCARE DISTRICT BOARD OF DIRECTORS MEETING 4:30, Wednesday, October 2, 2013 Conference Room 525 Veterans Boulevard, Redwood City, CA 94063

*Director Kane will be participating by teleconference from the Fairmont Newport Beach, 4500 MacArthur Blvd., Newport Beach, CA 92660

- Call To Order And Roll Call
- 2. Public Comment On Non-Agenda Items*
- **ACTION**
- 3. Consent Calendar President Shefren
 - a. Approve August 21, 2013 Meeting Minutes
 - b. Accept July and August 2013 Financial Statements
- CEO/Staff Reports
 - a. CEO Report Mr. Michelson
 - b. Healthy Schools Ms. Kurtzman & Ms. Gabet
 - c. HeartSafe Mr. Nielsen
- 5. New Business
 - a. Strategic Planning Update Mr. Michelson
 - b. HeartSafe Committee Update Mr. Michelson
- **ACTION**
- c. Consider Amending Board Policy 5.4 For Audit Services Mr. Michelson
- 6. Adjourn.

The Next Regular Meeting Of The Board Of Directors Of Sequoia Healthcare District Is Scheduled For 4:30 PM, Wednesday, December 4, 2013, District Conference Room, 525 Veterans Blvd., Redwood City, CA 94063

Derry Shergen, Board President

*Public comment will be taken for each agenda item prior to the board's consideration on that item.

Any writings or documents provided to a majority of the Board of Directors regarding any item on this agenda will be made available for public inspection at the District office, 525 Veterans Blvd., Redwood City, CA, during normal business hours. Please telephone 650-421-2155 to arrange an appointment.

If you are an individual with a disability and need an accommodation to participate in this meeting, please contact Sequoia Healthcare District at least 48-hours in advance at 650-421-2155.

MINUTES OF MEETING BOARD OF DIRECTORS SEQUOIA HEALTHCARE DISTRICT

August 21, 2013

Conference Room, 525 Veterans Boulevard, Redwood City, CA 94063

l		
Directors Present	Directors Excused	Also Present
Director Faro		Mr. Michelson, CEO
Director Griffin		Mr. Hudak, Legal Counsel
Director Hickey		Ms. Johnson, Recorder
Director Kane		
Director Shefren		

1. Call to Order

By: President Shefren Time: 4:30pm

2. Public Comment/Non-Agenda Items

Glenna Vaskelis reported on the progress of the new pavilion at Sequoia Hospital which is to open the early part of 2014.

Director Hickey read from a statement that the public has a right to know why the regular August 7^{th} meeting date was changed to the 21^{st} .

Director Kane reported that she, President Shefren and Director Faro attended the annual ACHD meeting which featured several very interesting workshops and presentations including media relations, rights of employees of public agencies and the Beach Cities Blue Zone project.

Director Shefren added that he, too, was very impressed by the Blue Zone project and how it can influence community health. In meeting another district's CEO, he was provided with their CEO evaluation package which will be helpful to our District as well.

Director Faro also found the conference to be very informative, commenting that the District's strategic planning process should consider the Blue Zone program.

3.a. - 3.c. Consent Calendar

Director Hickey asked that the minutes (Item 3.a) be removed from the Consent Calendar.

Motion: To approve the item 3.b. May and June 2013 financials.

By: Director Faro

Seconded by: Director Kane

Vote: 5-0 Motion Passed

Citing the next to last paragraph under item 5.e on health care benefits for sitting board members, Director Hickey stated that the decision that directors who received additional benefits not be required to repay those amounts was not part of that items motion and asked that it be reconsidered and voted on at this meeting.

Mr. Hudak reminded the Board that our meetings are governed by the Brown Act and no action can be taken on items that are not on the agenda. District policy allows for a director to request that an item be added to a future agenda. President Shefren suggested this be discussed under New Business.

Motion: To approve the item 3.a. June 5, 2013 minutes.

Bv: Director Faro

Seconded by: Director Kane

Vote: 4-1 with Director Hickey opposed.

Motion Passed

4. CEO/Staff Reports

In addition to Mr. Michelson's written report, he announced that the new SMMC South County Clinic is on schedule to open in November. To date the District has paid \$3 million against our \$4.3 million grant.

Mr. Michelson reported that under the CHI/Healthy Kids program efforts are being made to transfer about 700 children currently enrolled into the expanded Medi-Cal program thereby reducing the overall number of participants. Enrollment will be monitored and may possibly suggest a reduction in the District's financial support to the program for FY 2014-15. As part of her expanded responsibilities, Ms. Kurtzman will be replacing Mr. Michelson on the Healthy Kids planning committee.

Mr. Michelson announced that a taskforce consisting of himself, Directors Kane and Griffin are meeting with Mr. Nielsen to review the HeartSafe program. The taskforce hopes to present its findings and recommendations by yearend.

Healthy Schools Initiative: Ms. Kurtzman reported that she has been working on MOUs and contracts with the school districts and wellness coordinator work plans and schedules. She introduced a video produced by Don Shoecraft at Henry Food School entitled Mustangs Eat Salad to encourage kids healthy eating.

Ms. Gabet reported that she has been training with the coaches in the PE+ program revising the curriculum and working more closely with school food service staff with the goal to promote healthy eating habits.

HeartSafe: Mr. Nielsen announced that since preparing his Board report another life has been saved in Foster City by a District funded AED. Mr. Nielsen also held a CPR/AED training session for coaches who are working in the PE+ program.

5. a. Strategic Planning Update

Mr. Michelson reported that the planning process is currently in the interview phase and 45 of 60 community members invited have confirmed participation. In October, findings will be reviewed and a draft report submitted to the Board for consideration in December.

5. b. Draft Reply to Grand Jury Report

Director Hickey stated the District should take a proactive roll with LAFCo to encourage a service review of the District to determine who is benefitting from tax dollars spent.

Motion: To amend the District's response to encourage a service review by LAFCo.

By: Director Hickey Seconded by: None

Motion Dies for Lack of a Second

Directors discussed responses to F.6 (nursing program) and F.8 (outreach efforts) but determined changes were not necessary.

Motion: To approve response to the Grand Jury as presented.

By: Director Faro

Seconded by: Director Griffin

Vote: 4-1 with Director Hickey opposed.

Motion Passed

Mr. Michelson stated that the formal response will be submitted to the Grand Jury this week, placed on the District's website and sent to the media.

Director Hickey offered a motion to reconsider the wording under 5.e of June 5th minutes. Mr. Hudak, citing government code 54954.2.(a) stated that no action can be taken on an item that is not on the agenda. He added that District policy allows a Director to request an item be placed on a future agenda if that request is seconded and approved by a majority vote.

Director Hickey requested that item 5.e of the June 5th minutes be placed on the next meeting agenda. There was no second to his request.

6. Adjourn

Motion: At 5:30 PM adjourn meeting.

By: Director Faro

Seconded by: Director Kane

Vote: 5-0 Motion Passed

The next regular meeting of the Board of Directors of Sequoia Healthcare District is scheduled for 4:30 PM, Wednesday, October 2, 2013, Conference Room, 525 Veterans Blvd., Redwood City, CA.

Respectfully Submitted,

Kathleen Kane Secretary

SEQUOIA HEALTHCARE DISTRICT Balance Sheet

	γηης	August	September	October	November	December	January	February	March	April	May	June
ASSETS												
Current Assets												
Cash (WF-MMA)	\$ 1,178,273.77 \$	5 2,778,833.59										
Cash (WF)	247,688.23	43,489.47										
Cash from Investments	47,210.70	47,210.70										
Cash Equivatents	14.932.625.51	11.919.195.51										
Accounts Receivable	0.00	0.00						0.00				
Total Current Assets	16,405,798.21	14,788,729.27	0.00	0.00	00.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Property, Plant & Equipment												
Land	138,927.00	138,927.00										
Land Improvements	144,158.05	144,158.05										
Buildings	1,249,382.30	1,249,382.30										
Building Improvements	513,129.57	513,129.57										
Tenant Improvements	215,113.29	215,113.29										
Equipment	60,169.05	60,169.05										
Furniture	28,259.91	28,259.91										
Accumulated Depreciation	(1,586,349.71)	(1,593,449.46)										
Net Property/Plant/Equipment	762,789.46	755,689.71	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Total Assets	17,168,587.67	15,544,418.98	0.00	0.00	00.00	0.00	0.00	0.00	00.00	0.00	0.00	0.00
LIABILITIES & FUND BALANCE												
Current Liabilities												
Accounts Payable	\$ 3,750.00 \$											
Deposit Payable	3,165.00	3,165.00										
Grants Payable	1,817,418.96	1,473,384.96										
Accrued Payroll	0.00	0.00										
Total Current Liabilities	1,824,333.96	1,476,549.96	0.00	0.00	00.0	0.00	0.00	0.00	0.00	00.00	0.00	0.00
Fund Balances												
Invested in Capital Assets	851,921.00	851,921.00										
Fund Balance	17,510,253.99	17,510,253.99										
Surplus/Loss	(930,475.40)	(930,475.40)										
Net Surplus/Loss	(2,087,445.88)	(3,363,830.57)										
Total fund Balance	15,344,253.71	14,067,869.02	00.00	0.00	0.00	0.00	0.00	0.00	0.00	00'0	0.00	0.00
Total Liabilities & Fund Balance	17,168,587.67	15,544,418.98	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0,00	0.00	0.00
	·										i	

Agenda Item No.3.b Board of Directors Meeting 10/2/13

SEQUOIA HEALTHCARE DISTRICT Income Statements

													3	
	July	August	September	October	November	December	January	February	March	Aprıl	way	onne	rear to Date	Budget 13-14
INCOME														
Rental Income	3,422.94	3,559.86											6,982.80	42,700.00
Tax Revenue	9,599.00	0.00											9,599.00	8,900,000.00
Investment Income	34,307.00	(13,430.00)											20,877.00	150,000.00
ROI-Sequoia Hospital EBIDA	00.00	0.00											0.00	
Interest Income	574.56	569.44											1,141.00	7,600.00
Pensian Income	00.00	0.00					:						0.00	2,800,000.00
Total Income	47,903.50	(9,300.70)	0.00	00:00	00.00	0.00	0.00	00.00	0.00	0.00	0.00	0.00	38,602.80	11,900,300.00
EXPENSES														
Administrative Expenses														
Admin. Expense	239.18	573.56											812.74	12,000.00
Admin. Payroll	12,737.46	24,701.76											37,439.22	228,000.00
Board Health Insurance	3,336.75	6,936.75											10,273.50	75,000.00
Employee Health Insurance	1,569.20	3,635.35											5,204.55	48,000.00
Employee Retirement Benefit	1,026.95	2,073.66											3,100.61	17,000.00
Investment Fees	0.00	0.00											0.00	65,000.00
Office Supplies/Equip Maint	125.36	499.12											624.48	7,500.00
Accounting fees	0.00	1,405.40											1,405.40	17,000.00
Board Expense	00.00	0.00											0.00	8,000.00
Associations/Membership	0.00	7,500.00											7,500.00	10,300.00
Communications	31.71	0.00											31.71	25,000.00
Public Relations	4,200.00	4,200.00											8,400.00	50,000.00
Web Site/IT	5,515.00	865.00											6,380.00	22,000.00
Pension Plan	0.00	0.00											0.00	2,800,000.00
Insurance/D&O	26,587.04	(2,004.75)											24,582.29	21,000.00
Election Fees	00.00	0.00											0.00	
LAFCO fees	00.00	0.00											0.00	8,000.00
Legal Fees	0.00	89.00											89.00	25,000.00
Bank Fees	0.00	0.00											0.00	100.00
Total Admin. Expenses	55,368.65	50,474.85	0.00	0.00	0.00	00.00	0.00	0.00	0.00	0.00	0.00	0.00	105,843.50	3,438,900.00
Proparty Expanses														
# 1 2 1 2 1 2 1 2 1 2 1 2 1 2 1 2 1 2 1	7 160 10	7 546 57											4,706.67	25,000.00
ייים וויים	1, 1	2,400 72											3.688.42	20,000.00
Utilities	1,100.09	2,499.13											4 844 33	2 000 00
Property Insurance	1,844.32	0.00											1,844.32	2,000.00
Depreciation	7,099.75	7,099.75											14,190.50	00.000,cs
Total Property Expenses	12,292.86	12,146.05	0.00	0.00	0.00	0.00	0:00	0.00	0.00	0.00	0.00	0.00	24,438.91	132,000.00

Agenda Item No.3.b Board of Directors Meeting 10/2/13

SEQUOIA HEALTHCARE DISTRICT Income Statements

	July	August	September	October	November	December	January	February	March	April	May	June	Year to Date	Budget 13-14
														•
Grant Expenses														
Grant Admin Expenses	76.93	100.00	_										176.93	6,000.00
Grant Admin Payroll	3,267.86	7,026.03											10,293.89	59,000.00
Children's Health Initiative	675,000.00	0.00											675,000.00	1,350,000.00
SFSU Nursing Program	0.00	0.00											0.00	1,000,000.00
Samaritan House Grant	153,174.00	0.00											153,174.00	612,700.00
Other Grants	4,500.00	1,300.00											5,800.00	20,000.00
San Mateo Medical Ctr.	0.00	0.00											0.00	1,000,000.00
Ravenswood-Belle Haven Clinic	0.00	00.00											0.00	200,000.00
Community Grants Program	0.00	0.00											0.00	1,340,000.00
Chronic Disease Management	641.19	429.28											1,070.47	20,000.00
Total Grant Expenses	836,659.98	8,855.31	0.00	0.00	0.00	0,00	0.00	0.00	0.00	00.00	0.00	0.00	845,515.29	5,907,700.00
Program Expenses														1
HeartSafe Admin Expense	15,000.00	76.70											15,076,70	17 000 00
HeaftSafe Payroll	3,302.15	6,604.42											9 906 57	28 000 00
HeaftSafe Training & Equipment	118,5	126.63											745.77	5E 000 00
School Health Admin	41.93	415.29											457.22	97,000,00
School Health Payroll	7,915,17	15.678.24											22 502 44	121 500 00
School Health Grants	204,650.00	172.706.50											14.550,62	07,747,0000
Total Drown Concessor	00 100 400	100, 101	000										00.000,770	2,011,500.00
i otat Program Expenses	731,027.89	145,607.78	0.00	0.00	0.00	0:00	0.00	0.00	0.00	0.00	0.00	0.00	426,635.67	2,930,000.00
Total Expenses	1,135,349.38	267,083.99	0.00	0.00	0,00	00.00	0.00	0.00	0.00	0.00	0.00	0.00	1,402,433.37	12,408,600.00
Net Surplus/Loss	(1,087,445.88)	(276,384.69)	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	(1,363,830.57)	(508,300.00)
A one time grant of \$4.3 million approved 2/3/10 for the rebuild of the South County Health Center will be paid from District reserves it is not included in the operation budget	proved 2/3/10 for the paid from Dist	the rebuild of irict reserves		:										
San Mateo Medical Ctr. Rebuild	1,000,000.00	1,000,000.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00		2,000,000.00	00:00
Total Expenses With Rebuild	2,135,349.38	1,267,083.99	0.00	0.00	0.00	00.00	0.00	0.00	0.00	0.00	0.00	0.00	3,101,635.67	
Net Surplus/Loss After Rebuild	(2,087,445.88) (1,276,384.69)	(1,276,384.69)	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	(3,363,830.57)	

CEO Report: October 2013- Lee Michelson

- 1. There have been numerous interview sessions held with a wide variety of community leaders and local residents. The information gathered will be instrumental in guiding the Board and staff as we develop our strategic plan over the next few months. A summary of the findings are presented in the Board packet.
- 2. We hosted the Special District Association meeting in August. The next one is scheduled for October 29th and will feature Supervisor Adrienne Tissier.
- 3. Board members Jerry Shefren, Katie Kane and I participated in a planning session hosted by RWC 2020 with the new Executive Director Jana Kaiser. The District continues to support their walk to school promotion.
- 4. We are currently holding a Live Well Workshop at the Peninsula Jewish Community Center in Foster City and are in discussion with holding one in the fall at the Sequoia YMCA.
- 5. The annual dine-out fundraiser for the Meals on Wheels program is scheduled for October 15th. I will be the captain at Max's in RWC that day.
- 6. The HeartSafe Task Force has now met twice and a report will be presented at this Board meeting. Board members Katie Kane and Kim Griffin have participated in the discussions.
- 7. Board president Jerry Shefren and I met with our investment advisor Eric Reynolds to discuss recent performance and future predictions. Eric has promised to revisit the fees structure.
- 8. Pamela Kurtzman and I attended the kick-off of Adaptive PE's Health Week. A fundraising dinner is being held for that program on October 4th.
- 9. Pamela Kurtzman and I also recently attended a seminar on the health care reform program and the options that will be available starting October 1st. The County will be holding a special information and enrollment fair on October 12th.

- 10. I recently met with the interim Executive Director of Samaritan House. They are undergoing a search to replace Kitty Lopez who is now at the First 5 Commission.
- 11. Marie Violet again invited me to participate on the grants committee for Sequoia Hospital. Two grants will be presented: one to a collaborative working on hospital-to-home and the other to a collaborative focused on caregiving.
- 12. I will be attending the ACHD Education Committee meeting in Sacramento on October 24th.
- 13. The League of Women Voters has invited me to be a panelist on a program that they are sponsoring on the future of San Mateo County on October 22nd.

Board of Directors Meeting Date $\frac{10-2-13}{3}$



Activity Summary for August - September 2013

Highlights- Pamela

Jennifer is established now in her role as PE+ Program Manager and in moving forward, is taking on the vast majority of responsibilities related to that program. I am beginning to move into my new role in overseeing the Community Grants programs and participation on the CHI Coalition. I have begun to solidify my work plan and timeline to include specific goals related to my new responsibilities. A few highlights of my work since August:

- I am beginning to meet with those grantees to connect with ED and staff and visit programs. At this
 point, these will be relatively informal visits rather than the more thorough site visits and interviews I
 will conduct during the mid-year assessments.
- I worked with our Wellness Coordinators to define their objectives this school year and complete their timelines and work plans. Each District Coordinator has a specific set of objectives and a plan for achieving them.
- Working with County Health System's Get Healthy program to align the county's goals and funding
 priorities around physical fitness and nutrition education within HSI partner schools. Have also been
 advisor for Get Healthy Grants for both community and school-based programs and will review grant
 applications for Get Healthy funding on October 18. My involvement in Get Healthy helps both agencies
 (county and SHD) to align priorities and leverage our giving.
- Leading a collaborative effort to adopt a standardized approach within the county schools to address. ATOD prevention and education for middle school students. Partners include the County Health Dept Policy and Planning, PHD and SHD HSI Wellness Coordinators, SMCOE, Stanford School of Education, and PAMF.
- Hosted a "Back to School Open House" on Sept 19th at our SHD Offices. Approximately 60 school health
 professionals attended including wellness coordinators, counselors, nurses, PE+ coordinators and
 coaches, and our non-profit grantees that deliver programs and services in our schools. Each of the 8
 school districts supported through HSI, was represented at the event. It was a great way for our school
 partners to connect!



Highlights- Jennifer Gabet

Project Management:

Transitioned to new project management role with PE+.

- Continued to develop the Nutrition/Health Huddle curriculum and materials for PE+ and San Carlos.
- Collaborated with the Dairy Council and the Wellness Coordinator for Sequoia Union High School District to develop interactive nutrition activities and materials for the high school PE teachers who are tasked with implementing nutrition education.

- Provided nutrition training for the PE teachers at the High School District (25 teachers, 5 schools, all 9th graders), PE coaches for PE+ (38 coaches; 11 schools, all K-5 students), and PE teachers and coaches for San Carlos School District (15 teachers/coaches; 6 schools, grades 1-5). Feedback was positive.
- Collaborated with PE+ coordinators and was trained on the budget by Pamela. Observed PE classes at PCC sites and PRCS sites.
- Worked with Applied Survey Research to develop PE+ evaluation plan that is being implemented beginning in October.
- After completing some development work between the two partners over the summer, I found during my recent observations of PCC and PRCS that the classes run very smoothly, the students stay engaged in the activities, and they keep moving throughout the class.
- The PE+ head coach at Hawes has provided students with water bottles and 80-90% of the students now bring their water bottles to every PE class. PE+ is involved in helping promote the Water First campaign in Redwood City School District. Some girls also made a point to show the head coach their new healthier snack options because they remembered the Huddles from last year. "Look, Coach. We're not eating Hot Cheetos."

Other Meetings, Committees, and Events:

- Participated in County Nutrition Action Plan with San Mateo County Health Department Nutrition Services and other nutrition partners. Completed first draft of nutrition partner inventory of programs in San Mateo County.
- Attended Bay Area Nutrition and Physical Activity Collaborative. We received recognition for completing staff wellness guidelines for our organization.

Highlights from our School District Partners:

Each District Wellness Coordinator now has a specific set of objectives and a plan for achieving them.

San Carlos has begun to incorporate health education this year into their science curriculum, including a modified standards-based ATOD curriculum that we are looking to implement County Wide. Plans to provide parent education events to promote drug and alcohol prevention, tolerance, and social emotional resilience and acceptance are now underway.

Sequoia Union is focusing efforts to continue building a positive school climate including stress reduction, anti-bullying campaign, and resilience training using data to modify programs based on results from the Healthy Kids Survey 2012.

Redwood City will focus efforts on encouraging water consumption and reduce sugar sweetened beverages and improve mechanisms for supporting social-emotional health of their students.

Belmont-Redwood Shores will prioritize health education (resiliency training and citizenship), physical education, and staff wellness.

HeartSafe Program

Activity Summary for Aug and Sept 2013

HeartSafe Region Task Force Meetings

Attend and participate in regional planning and support.

Maintenance of Existing Units (new batteries, electrodes, etc.)

•	St.	Gre	gor	iose	Chur	ch

- Woodside HS
- Fairoaks School
- Kennedy Middle School
- Redwood City School District Offices
- Taft School
- McKinley School
- San Mateo Co Juvenile Courthouse
- San Mateo Co Assessor Office
- San Mateo Co Records Division

- Boys and Girls Club of East Menlo Park
- Hoover School
- Garfield School
- Redwood City School District Facilities
- Roosevelt School
- Selby Lane School
- Orion School
- San Mateo County Courthouse
- Cipriani School

New AED Placements

• St. Matthias Church

AED Placements In-Progress (application stage, site visits, etc)

- Redwood City Elks Club
- Belmont Council Chambers
- General Tire Redwood City (paid by this org)

AED / CPR Trainings

- PE+ coaches
- EA Electonics
- Oracle Corp
- Justin Herman Plaza

AED / CPR Scheduled Trainings

- Lions Club Emergency Response Team
- St. Matthias Church

Yet Another AED Save!

On 08-02-2013 Foster City Police used a SHCD AED and save a man's life. They were dispatched on a medical call in which a male was having a heart attack while on the way to the hospital. Upon arriving on scene they assessed the male passenger and found him unresponsive. They began CPR and set up the AED and then shocked the patient twice prior to FCFD arrival. Prior to transport, the patient was able to regain a heartbeat but needed assistance with breathing. The male was transported to San Mateo County General where he was stabilized.

FC Fire Capt. Michael TOWNS advised that the officers did an outstanding job and that he attributes their quick response and use of the AED to the patient's survival.

See letter from survivor's wife.

August 11, 2013

Officer Terry and

Foster City Police Department;

I would like to thank Officer Terry and the Foster City Police Department for helping me last week August 2, 2013 at 11:30 pm. My husband (Ruben Kazarian) had a heart attack while we were driving to the hospital and I called 911 for help. The first arrivals were 4 policemen who carried my husband out of the car and started giving him CPR, and reviving him.

If it wasn't for their help, my husband would not be alive today.

We would like to say thank you and we appreciate all the caring and help that we received from Officer Terry and the Foster City Policemen during our hardest time.

With all our appreciation,

Ruben and Evelyn Kazarian

560 Windlass Lane

Foster City, CA 94404





EA Electronics and Oracle Corp hosted Heartwalk and mass CPR training





Justin Herman Plaza Heartwalk and mass CPR training

Strategic Planning Report: October 2nd, 2013

- A strategic planning committee was established consisting of Board Members Jerry Shefren and Art Faro along with CEO Lee Michelson to spearhead an effort leading to the development for a District Plan for the fiscal years 2014-15, 2015-16 and 2016-17.
- 2. The Committee decided to meet with various community leaders and others to gather advice and information that might be helpful in guiding the Board and staff in the development of the plan. A compilation of the findings are attached.
- 3. Numerous group and individual meetings were held in August and September and input was provided by more than fifty interview participants including District Board Members and staff. Peter Burchyns, a District volunteer assisted with the interviewing process. A list of participants is attached.
- 4. The Committee established a goal to ideally present a draft of a new strategic plan to the Board by the February 2014 Board meeting.
- 5. The Committee will be reviewing the findings during October and will be coordinating a discussion of the information with the full Board in late October or early November.

Planning Participants as of September 27, 2013

- 1. County Board of Supervisors- 3
- 2. Non- profit professional staff- 7
- 3. School District reps-6
- 4. Grant Committee members-3
- 5. Health Clinic leaders-3
- 6. First 5 represenatives-2
- 7. County Medical Association -2
- 8. Hospital Consortium E.D.-1
- 9. Sherriff's Department-1
- 10. City Council members-1
- 11. County Health System staff-5
- 12. Park and Recreation Director-1
- 13. Health Plan of San Mateo executive-1
- 14. Community residents 10
- 15. SHCD Board members-5
- 16. Hospital CEO- 1
- 17. United States Congresswomen- 1
- 18. California State Senator-1
- 19. California Assemblyman- 2
- 20. SHCD staff-4

	Add	Keep	Drop	Misc.
Question 1. de von think	Focus on the health	Focus on teepage	•	Be a gan filler, Identify
Cuestion 1. As you minn	Toous on the realth	Todas on contago	•	the words in the contem
about the health issues in	needs of the young	pregnancy prevenuon.		mie volds in die system
our local community that	child, pre-natal to 7	 Focus on the senior 		and if no one else is able
need to be addressed, what	years old. Work closely	population and activities		to fill, step in.
stands out for you? Which	with First 5 Commission	that keep seniors at		
ones would you like to see	to jointly fund projects.	home and out of the		
the Sequoia Healthcare	There is a need for a	hospital. Assistance for		
District (SHD) focus on?	Hospice Home in our	caregivers: education		
	County. This might be a	and respite.		
	joint project of all the	 Mental health needs 		
	hospice programs.	special attention. This		
	Become a public	includes children.		
	educator about the	 Dental is a real concern 		
	Affordable Healthcare	for both children and		
	Act and how it impacts	older adults.		
	residents. Partner with	 Do not drop support for 		
	the County Health	the undocumented		
	Department or Human	especially		
	Services Department.	undocumented children.		
	Climate change and	Keep funding Healthy		
	environmental health.	Kids for those that do		
	This includes issues like	not qualify for AHA.		
	walk-ability, safer	 Fitness and obesity 		
	streets, more parks etc.	concerns of children		
	Dementia and	including good		
	Alzheimer disease.	nutrition. Act against		
	Assisted living	sugary drinks.		
	arrangements and	 Violence prevention. 		
	housing.	This includes anti-		
	Only fund projects	bullying campaigns.		
	related to Sequoia	• Ok for District to have a		

Page 2 of 37

	77	Voon	Drop	Misc
	Hospital. The statement was that our original purpose was to operate Sequoia Hospital and they should remain our main service partner. Home remodeling, ramps etc. to protect seniors against falls. May include assessments and actual remodel work. Medical social workers in clinic settings. Samaritan House expressed a need for this service. What does Sequoia Hospital want you to focus on? That is why you exist.	broad focus as there are many health issues that need attention. Stay the current course, already touching many health areas. Hunger and feeding the lowest income and the elderly shut-in population. Chronic disease management: classes, case management etc.		
<u>Board responses</u>	 Health care advocacy should be a role for the SHD. Sleep Apnea There should be more classes in high schools around issues related to safe driving and prevention of injuries due to car crashes and 	• The countywide health assessment shows that San Mateo County is similar to most communities in that it has a wide range of health issues. Thus, with limited resources it is very difficult to choose which ones to	• The major issue in San Mateo County is the health of the economy and the best way for SHD to address this issue would be for it to dissolve and send its funds to other agencies; this would eliminate the administrative overhead	• Particularly in light of the changes occurring in the healthcare system, the SHD needs to agree on its definition of how the District defines "health." The District may be moving too extensively into areas such as nutrition and

Community, Board and Staff Interviews for Strategic Planning August/September 2013

Misc.	mental health that may be outside the core definition of health.
Drop	of SHD and the administrative and reporting expenses of agencies now receiving grants from SHD. I question whether the Children's Health Initiative should be a priority for the District.
Keen	address; in effect, there are many right ways to go, and no wrong ones. SHD should seek a balanced approach. In choosing areas of focus, the SHD should focus on needs that others do not, or cannot, address. Prevention gives the bang for the buck, especially among the indigent populations. Healthy Schools is a good example. Preventive care, related to both medical and mental health issues, provided to young children (ages birth – 10 years) has a long-term positive effect on their lives. The District's first priority should be on prevention of illness, starting with prenatal care and children's health; this greatly reduces later health
777	around the serious injuries relating from gang violence and gunshot wounds. Needle exchange programs are low-cost, effective programs that SHD should consider funding. There is a need for medical marijuana programs that allow people to choose their own medications.

Misc.		
Dron		
Koon	problems and the cost of treating them. Perhaps 60% of the District's resources should go to this priority. After prevention, the second priority should be to foster messages to the community about Obamacare; informed community members will be better able to access services • A neglected area of need among young children is dental care; SHD should look at this as a possible priority for future funding. • Health education in elementary schools is critical, particularly on the topics of exercise and nutrition. Many students grow up in homes with limited diets and these can lead to diabetes and diseases affecting joints. Education about disease	בייייים היייי היייי היייי היייי
77		

Misc.		b)
Drop		• The District does a lot for children; is it doing too much for this age group?
Keep	 grades 3-4. Mental Health services for younger children should be a priority. The District should focus on developmental and mental health issues than on social issues. Dental care is important. Services that address mental health problems are a priority. 	 The District is currently addressing the major needs of the community. Enhancing access to health services should be a priority. Residents of the SHD should have access to basic health screenings and exams that will enable them to maintain good health and prevent diseases. Addressing the problems of obesity, across the entire spectrum of District residents regardless of age, location or
Add		 There is a need to expand hospice care, such as that provided by Mission Hospice. The District should focus upon the needs of people experiencing medical emergencies and the services provided by the first respondents on the scene who provide early intervention when seconds and minutes count in saving lives. Many veterans who are returning home have Post Traumatic Stress Disorders; particularly
		Staff responses

Misc.																-														
Drop														-								-								
Keep	demographic identity is	 Chronic disease 	management should be a	priority.	 Many residents lack 	access to dental care;	this will continue to be a	problem since the new	healthcare reforms do	not include dental care.	• The District should help	the poorer members of	the District get access to	medical/health services.	Health needs and	conditions resulting	from poverty, food	insecurity and	homelessness should be	priorities.	• The health needs of the	aging population should	be a priority.	 Programs for needy 	adults are important –	e.g., Meals on Wheels	and the Adult Day Care	program that provides	respite care for adult	caregivers.
Add	with the closing of the	facility in Palo Alto,	these veterans will need	help and the District	should consider	providing services to	these vets.																							

Misc.	•	
Drop	Do not fall in love with funding something just because it is new. Many of the current programs have been tested over many years and are working.	The SHD should arrange for the orderly transfer of its resources to other agencies sharing its current boundaries, or to countywide agencies. Programs that serve the whole county would be fairer than the status quo; for example, currently schools within the borders of SHD receive funding for certain school-based programs that are not available to schools in other parts of the
Keen	 Encourage creativity within existing programs. Yes, but do not take away from safety net programs to make this happen. What is happening in other places that can be brought here, like when the District and the YMCA brought the 	• The SHD has great flexibility in how to spend its funds and should spend at least 10% annually to things that the District and other agencies have not yet done. It could be an incubator for new programs. Doing this would mean the District would have to be wary about making large, long-term commitments to any agency and be willing to discontinue some funding each year in order to free up
A 4.4	 Some money should be used for innovation, maybe 10-20 %. \$500,000-\$1 million a year. It is ok to try some pilots even though they may not be successful. Pilots may require multi-year funding before we can judge if they are good 	• The SHD should always look for innovative projects. There are many creative people out there in the community who can see things that we are missing and the District should allocate some resources to support new solutions these people can develop. The SHD could put out a notice to the community that funding is available for innovative ideas and encourage innovators to
	Ouestion 2: Would you recommend that the District focus primarily on further developing and supporting existing community health programs or should it focus some funds toward innovation, pilot projects and creating new approaches? What do you see as the proper balance?	Board responses

		Voon	Dron	Misc.
	Add	Nech	J1717 1	
	apply.	money for new	county, such as man	
	 It would be OK for the 	initiatives.	Moon Bay or the	
	District to take a lot of	 We do need to have 	northern area of the	
	money out of existing	grants for some existing	county.	
	individual grants to fund	health programs, such as		
	a large new, innovative	the Children's Health		
	grant that would address	Initiative.		
	many needs.	The Chronic Disease		
	Blue Zone projects	Management program is		
	could be innovative new	tremendous. It directly		
	approaches to improving	improves the quality of		
	health in the	life for the participants		
	community; the District	by getting them out of		
	needs to what other	their homes and into a		
	Healthcare Districts	social environment in		
	such as the Bay Cities	which they set goals and		
	HCD have done and get	work to achieve them in		
	up to speed about these	the company of peers.		
	programs.			
	The Heart Safe program			
	was not originally			
	intended to be a			
	program that received			
	on-going funding from			
	SHD, but the District			
	does need to look at			
	expanding the program.		1	
Staff responses	Perhaps the District	 It is very important for 	Pilot programs are risky	
	should allocate 10% of	the District to	and we need to be	
	its grants to pilot	experience successes	cautious as we spend	
	projects, but these grants	that attract the eyes of	public tax dollars on	

Misc.		
Drop		
Keep	awareness to SHD and the benefits it provides; this can come both from supporting established successful programs and from helping to start innovative new projects. There should be a balance between funding existing programs that the District knows work and supporting some innovative programs, that introduce new ideas and cutting edge strategies. The District has funded some pilot programs, such as Chronic Disease Management and Healthy Schools, which are growing into continuing programs. At least 65%-75% of the District's resources should be devoted to support for existing programs, with the programs, with the programs, with the programs, with the programs with the programs.	remainder being made
Add	to allow time for the pilot program to get off the ground. New programs must be supported by research and be data driven. They should provide new, more effective ways to solve problems and should generate data to show they warrant support for replacing existing approaches.	

Page 10 of 37

Misc.			The District should consider whether to change this restriction.
Drop		 Be careful as for – profits may appear to be the best bet at first but will they commit in the long run if program turns out not to be profitable. They may want to "cheery pick" clients. Politically this may not fly with voters. For-profits are not as transparent with their financial information. 	•
Keep	 available for innovation, pilot projects and other new efforts. Support for existing programs makes sense. San Mateo County has many experts working in the field and SHD should collaborate with them. 	•	I am not too keen on dropping the restriction against funding for- profit agencies, but it is OK to partner with them when they have good programs; the District
Add		 No problem with funding for-profits if they are the best vehicle for accomplishing goals. Impact triumphs structure. Continue to restrict but look for opportunities to co-fund programs with private partners like the Sobrato Foundation. 	• In dropping the restriction the District should have clear criteria in mind for how it will select grantees. A key criterion is how well the potential recipient of
		Ouestion 3: Should we continue to restrict funding of for-profits?	Board responses

Misc.																														
Drop																														
Keep	must carefully evaluate	such activities it funds,	and the main purpose	must not be to	contribute to the bottom	line of the for-profit	entity.	 The District should keep 	the restriction against	funding organizations	that are for-profit. For-	profit entities are not	high on my list for	grants but the District	could use these agencies	if they can effectively	serve large populations	of clients.												
Add	grant can serve the	distinction between for-	profit and nonprofit is	not a black and white	one, because many	larger non-profit	agencies have far more	resources than smaller	for-profit companies. In	some cases, smaller	local for-profit	companies may serve	client needs more	effectively; small	companies that provide	durable medical	equipment (DME) are a	case in point.	 The issue here may be 	one of the size of the	organization with which	the District is dealing,	rather than a question of	whether it is a for-profit	or a non-profit. Large	non-profit organizations	with huge budgets can	be difficult for the SHD	to work with, and SHD	should consider whether

Misc.		
Drop		
Keep		
Add	these organizations are capable of supporting their projects with their own funding; the Stanford Stroke Program is one example. The District can find itself on a slippery slope when it gets involved with large organizations. The current system results in District can find itself on a slippery slope when it gets involved with large organizations. The current system results in District concess services at agencies within the District. As an alternative, the District could provide vouchers to its residents, which they in turn could use to secure services from the providers of their choice, regardless of whether they are forprofit agencies are part of the community and some engage in philanthropic activities.	, , , , , , , , , , , , , , , , , , ,

Misc.		•
Drop		 Probably limit except for schools. Now that the County has passed Measure A, there is no need to continue funding the county clinic. Non -profits need our help more especially the smaller ones or the ones that do not naturally attract private donors. Be careful of the
Keep	 The District should maintain this restriction; it should collaborate with them but not fund them with public funds generated by taxes. (Note: Two respondents offered this same comment.) The restriction should be kept but if something arises we should consider it. The District should keep this restriction but be willing to work with forprofit agencies and their foundations. 	 If the government agencies are the best ones to get the job done, than no problem in funding them. The government agencies may be in the best position to leverage other funding. No government agencies are flush with money and District funds often make the difference
Add	• The District should drop this policy. It would be better not to have any categorical restriction against partnering with for-profit organizations, with two provisions: 1) the program being supported is aligned with the mission of the District; and 2) the program produces tangible, measurable results that demonstrate success	
	Staff responses	Ouestion 4: How do you feel about the District funding other government entities that have their own tax base?

Page 14 of 37

Community, Board and Staff Interviews for Strategic Planning August/September 2013

from doing just the
basics to a much better program, especially in
the schools.
I have no problem
funding other
governmental agencies;
it is the outcome that is
important and the
agencies we fund –
whether governmental
or otherwise – must be
able to demonstrate
good results.
I have no problem with
the District funding
other government
agencies if they offer
good programs. The
funding SHD provides
to school districts
supports has been a
worthwhile investment.
The funding for
Redwood City 2020 has
heen annronriate. The
funding for the Fair
Osta Clinio's facility

Community, Board and Staff Interviews for Strategic Planning August/September 2013

Keep (\$4.2 million) and for a
physician at the ractility supports needed services to that community. The programs funded at
Samaritan House and
the women's riealin Clinic address critical
needs. In addition to the
funding builds political
good will.
• If SHD does fund
another governmental
agency it should only be
with the caveat that the
SHD funds supplement
but do not supplant the
other agency's funding
of the program; the
other agency must
maintain its level of
financial support in
order to be eligible to
receive supplemental
funding from SHD
 The District should

Add	Keep	Drop	Misc.
	continue the Healthy	districts?	
	Schools grants to fund	 The District should 	
	school nurses,	align itself with other	
	counselors and PE	governmental entities	
	teachers, at least until	but not fund them,	
	school funding is	unless it is funding	
	increased. The District	services that the District	
	should periodically	would otherwise fund,	
	review this funding,	such as dental services	
	perhaps every three	at Fair Oaks. In effect,	
	years.	the District would be	
	The District should not	using the other	
	have any general	governmental agency as	
	restrictions against	a contractor to deliver a	
	funding other	service the District	
	governmental agencies,	wants provided to its	
	as long as the programs	residents.	
	the District supports	 The District should not 	
	aligns with the Districts	give any more funding	
	mission and goals and	to Sequoia Hospital,	
	produces good results.	now that it is part of	
	Other governmental	Dignity Health.	
	agencies have limits on	 The District should not 	
	their budgets and SHD	provide any further	
	should help them as	funding to the Sequoia	
	longs as our missions	Hospital Foundation.	
	and goals align.	 The District provides 	
	What the District	\$1.5 million to the	
	currently funds in other	Children's Health	
	governmental agencies	program and has	
	is acute care, instead of	provided \$4.3 million to	

	Add	Keep	Drop	Misc.
		prevention.	the County Health	
			Department for a	
			building. It is now time	
			for these programs to	
			become self-sufficient.	
			The funds that have	
			been going to these	
			programs could be used	
			for other programs that	
			serve a wider base of	
			clients.	
			The District should	
			collaborate with other	
			governmental agencies	
			but not fund them.	
Question 5: What areas of	Anything related to	• Treatment is often the	•	•
disease prevention would	children especially the	best prevention,		
you like to see the District	very young. May want	prevents things from		
focus on?	to partner closely with	getting much worse. The		
	First 5.	two are not mutually		
		exclusive.		
		 Wellness has the best 		
		long-term benefit but we		
		would need to be		
		patient, benefits are not		
		always immediate or		
		noticeable.		
		 A 50-50 arrangement 		
	_	between treatment and		
		prevention sounds about		
		right. Might vary		

Misc.		
Drop		• The SHD should focus on disease prevention but should also consider whether too much emphasis has been placed on obesity; it is valid to ask how much money the District should direct at a problem that is caused by people's refusal to make good choices related to food. There are other needs that are a higher priority, such as the need for dental care services and for services to residents at Samaritan House.
Keen	 annually. The best prevention is restructuring our way of living to promote active lifestyles and being less reliant on the automobile. Support biking and walking. Dental related prevention pays off with great dividends not only orally but medically. 	 Prevention provides a big return on the investment. Prevention services to the low-income aging population should be a priority because these people lack the resources needed to acquire care. Dental care could be a high priority; in general, many people, including health care providers, do not fully realize the range of health care providers, do not fully realize the caused or exacerbated by poor dental health
♦		 Vaccinations should be a priority because vaccination rates are going down. Interestingly, children in lower income families have higher rates of vaccination than children in middle-income families, where parents often have resistance to having their children vaccinated. Pertussis is a health threat and there is a need to improve vaccination rates against this disease.
		Board responses

Page 19 of 37

1,600	IVILSC.	w.		d by	or	DC);	or the		unty			υ	ing a		peed				The District cannot	assure that <u>all</u> residents	will have access to	health care.	Once problems are	identified, appropriate	interventions (such as	diet changes to prevent	high cholesterol) will	help prevent conditions	from getting worse.			
	Drop	Prevention priorities	should flow from the	priorities established by	the Federal Center for	Disease Control (CDC);	it would be better for the	priorities to be	addressed at the County	level by County	agencies.	Not all problems are	diseases, obesity being a	case in point. The	government has no need	to get involved with	problems such as	childhood obesity.														
	Keep	and lack of dental care.	 Mental health is an area 	that has great needs and	that is enormously	underfunded. The	afflicted population is	often not able to	advocate for care, and	many problems, such as	spousal abuse, affect	whole families, often	with serious negative	impacts on children in	the family.				 The District already has 	several prevention	programs and does not	need to add new ones.	 Helping residents who 	are poor to get access to	routine check-ups and	services would prevent	major medical problems	from developing.	 Training people how to 	manage chronic disease	conditions (e.g.,	
	Add	 Gestational diabetes 	presents dangers to both	mothers and their	children and can lead to	lifelong health issues.	Cardio-vascular	prevention should be a	priority, and should	include attention to	problems that children	experience. There	should be early	screening of children for	both cholesterol and	hereditary problems,	since these show up	early in life.	• Things will change with	the new healthcare	reform and more people	will have insurance	coverage; perhaps the	District should increase	its efforts in	communication and	education about the	important role that basic	exams and screenings	play in preventing	health problems and	
																			Staff responses													

	Keep	Drop	Misc.
health. The purpose	them out of the hospital		
people who now have	quality of life.		
coverage for these	 Providing better dental 		
screenings and exams	care will help prevent		
actually follow through	many other (non-dental)		
and get the services.	diseases that can result		
General screenings that	from lack of dental care.		
start at an early age will			
provide baseline data for			
the individual and result			
in early identification of			
problems.			
Screenings for things			
like cardiac problems			
would help prevent			
serious medical			
problems.			
Screenings for children			
would identify problems			
and prevent them from			
developing into major			
problems.			
Additional health			
education on the topic of			
how to access health			
care would be useful for			
those currently not			
having success in			
accessing services.			
SHD could provide			

Misc.		
Drop		•
Keep		 Focus on children and the elderly. Most other adults are doing fine. If you help their children or grandchildren and elderly parents you are helping the middle aged. By focusing on the elderly you are sending a message to those not there yet that they will be cared for when they reach that age. Help the most vulnerable. Helping these folks make it better for everyone. Understand that this may be more of a political issue. Everyone may be that they are entitled to benefit from their tax funds.
Add	educational seminars focused on specific topics to help District residents deal with medical issues; some possible topics would be aging, cardiac concerns and obesity.	 We do not need to worry about serving everyone especially not equally. Be active in offering health screenings. Go out to events and offer free services like blood pressure screenings.
		Ouestion 6: Should the District be more targeted to certain age groups or demographics and if so which ones?

Misc.																													
Drop	• The District's definition of "health" is too broad;	for example, the Ombudsman program is	a good one, but it is	really not a health	program and thus should	not be something the	Sequoia Healthcare	District funds.	• Part of the District's role	is to focus on things that	other agencies are not	doing. In this context,	the millions of dollars	given to Sequoia	Hospital could have	been used to serve other	populations, such as the	indigent, and to fund	grantees that work with	the indigent; Sequoia	Hospital, which is a	high profit hospital,	could have used its	funds, rather than ours,	to support its efforts.	 People on Medicaid 	should be the	responsibility of the	County. When the
Keen	Regardless of what agency or program SHD	funds, it should always strive to invest in a	manner that allows the	District to demonstrate	that it has achieved	positive outcomes and	thus had a good return	on its investment.	 The District does focus 	to some extent on low	socio-economic status	(SES) populations.	 The District should 	target its resources and	services, with the	underserved, low-	income population as a	top priority; the working	poor and residents at	Samaritan House are	included in this group.	In addition, within this	target population, the	youngest members	should be first in line for	service.	The population in the	District is aging and we	need to focus on
ヤヤマ	7777																												
	Board responses																												

Page 23 of 37

Community, Board and Staff Interviews for Strategic Planning August/September 2013

	77 4	Voon		Misc
	nnt	1-2	District was a hondital	
		remain in their homes.	district as opposed to a	
		• The focus should be	healthcare district, it	
		upon families, including	was not allowed to serve	
		children and seniors.	Medicaid patients; we	
		 The District should not 	need to determine if the	
		focus on specific	law now allows us to	
		targeted populations; the	supplement services to	
		District's resources	Medicaid recipients.	
		come from all taxpayers		
		across the District and		
		thus we should not		
		target only some sectors		
		of the population (e.g.,		
		the low-income		
		population) for services.		
Staff responses	•	The clients of Samaritan	 The District currently 	 Because the needs are so
		House could be a target	targets the	great, the District should
		population.	undocumented residents,	collaborate with other
		 The District should not 	but where do other	agencies to deliver
		focus on certain age	groups, such as working	services in the most
		groups or geographic	citizens who lack health	effective, efficient way.
		areas, because all	insurance, go for help	
		property owners in the		
		District pay property		
		taxes to support the		
		District		
		• No, the District should		
		not target certain		
		populations; everyone		
		should have access to		

op Misc.		Keep administrative costs low. Be careful about adding staff.
Drop		•
Keep	good health services and benefits, not just those with the greatest needs. • The District does spread its services widely. If the District wants to focus more narrowly, it should target by areas of concern (for example, focus on the problems of concern (for example, focus on the problems of concern has been selected, the District should make the service available to any resident of the District who has the concern. The District is a taxsupported agency and therefore should not say 'No" to any resident of the District who needs help with problems related to the target concern selected by the District	Facilitating partnerships and encouraging cooperation is generally
Add		• Yes, the District has the freedom to move in to areas that others by their
		Ouestion 7: Should the District take a more active role in bringing service

Page 25 of 37

		, L		75.00
	Add	Neep	Urop	IMISC.
providers together and building collaboratives?	restricted mandates cannot.	a good thing.District has already	 There may already be too many collaboratives 	
)	• Ok, to use some funds to	shown ability in this	and meetings for the	
	augment staff to focus	area.	same people to go to.	
	on better service	•	We are reaching	
	delivery.		collaborative fatigue.	
	Collaborate more with			
	the provider world,			
	Peninsula HCD, Kaiser, PAMF and Stanford.			
	Help bring the RWC			
	2020 model to other			
	communities within the			
	District.			
	Use your funding power			
	to encourage mergers of			
	non-profits.			
Board responses	One possible function	 The first thing the Board 	 Although it would be 	 Collaboration with
	for the District would be	should do when	nice for SHD to be	people in the
	to serve as an	considering whether to	recognized as a leader	community is good, but
	information provider.	undertake or support	and catalyst for	there is a concern about
	1	any proposed course of	healthcare in the	creating bureaucracy.
		action is to keep its	community and county,	Would creating
		vision and mission in	the feasibility of it doing	partnerships slow us
		mind and ask whether	this is open to question.	down, or even mire us
		the proposed action or	Being a community	down?
		program is tightly	facilitator and	 Getting input at board
		connected to the vision	collaborator takes time	meetings is good, as
		and mission; if it does	and resources and would	long as we can then
		not do this, the scope of	require whole-hearted	proceed without getting
		our activities gets too	support from the Board.	"committeed to death."

Community, Board and Staff Interviews for Strategic Planning August/September 2013

Misc.																															
Drop	It does not seem that we	have the bandwidth to	do this. That said, SHD	might well do this on a	small scale with specific	projects when the	circumstances warrant it	e.g., to bring together	three small agencies	working on the same	problem in three	different neighborhoods	so they can share	resources and eliminate	overlap.	 There are so many 	coalitions now that	creating more would be	redundant.												
Keep	broad.	As the District goes	about its operations, it	should do so in a	collaborative and	facilitative manner but	this does not mean that	it should take on the	formal role of	collaborative builder	and facilitator. Those	roles are specialized	ones; we do not	currently have	specialized staff whose	core functions are to	facilitate and collaborate	and we should not	allocate resources to	creating new positions	to carry out those roles.	We currently allocate	our resources well by	having a small staff that	effectively pumps out a	lot of funding to	agencies that deliver	valued services to	community members.	The District should rely	on its Executive
Add																															

Misc.																															
Drop																															
Keep	Director to determine	when collaboration is	appropriate; he is the	person who has the best	knowledge of the	various agencies and	their staff and can	therefore judge when	collaboration is the right	approach.	I would like to see the	District collaborate with	the County Health and	Human Services	Departments.	 Collaboration is 	desirable, but given our	small size we need to	avoid taking on more	than we can handle;	perhaps the best way to	proceed is to begin with	"baby steps" that	involve small	collaborative activities	with small agencies	running small projects	of the same type (such	as food related projects);	bringing these agencies) ;
Add																												_			

Page 28 of 37

	Add	Keep	Drop	Misc.
		economies of scale.The District should be more collaborative with		
		Sequoia Hospital on its program that seeks to		
		provide services and		
		released patients when		
		they return home, in order to reduce the		
		numbers of patients who		
		re-enter the hospital		
		within a relatively short		
		time of their initial release.		
Staff responses	I absolutely think this	Specifically, the District	I do not think this	• The District needs to
	should be a priority for	should collaborate with	facilitator role should be	consider the impact on
	the District; serving as a	the County Health	a key focus of SHD, but	its staff if it wants to
	facilitator and	System and the County	I am not opposed to the	take on the new role of
	collaborator would	Office of Education;	District being a	community facilitator.
	enable the District to be	these agencies serve	facilitator when it is	Who would do the
	accountable to all	thousands of clients,	creating a new program.	work? If it is an
	residents in the District.	have ties to many other	 The District should not 	existing staff member,
	 The District should 	agencies and also have	take on the role of	what would that person
	bring together as many	access to state and	"community facilitator"	give up doing; would
	agencies as possible to	Federal grants.	as a focus; if it did this it	new people be hired to
	look at the big picture,	Collaboration with other	would become a mere	pick up that task or
	eliminate the "silo"	agencies, such as the	funnel for sending	would the District drop
	effect, identify unmet	Boys and Girls Clubs,	resources to other	the task?
	needs and service gaps,	are also valuable.	agencies and might help	
	and create pilots and	• It is a good idea for the	other agencies achieve	

Page 29 of 37

Misc.		
Drop	success but would not be achieving any tangible results for the District. The District needs to operate in a manner that produces measurable successes for the District, so that the District can demonstrate to the public what it has achieved.	You are fat cats with too much money in reserve with no clear plan to spend it.
Keep	District to collaborate with other agencies in delivering services; collaboration can bring greater results (1+1 = 3). Specific coalitions should be based upon the target problem being addressed; for example, if obesity is the target, then the District might work with schools, hospitals and nutrition experts. If the target is the Heart Safe program, the District could work with police and fire departments and schools	 Average person probably does not know much about the district and may not care but those that do see great benefit. Probably many still associate District with hospital so there is somewhat of a branding issue. The District is very transparent as to how
Add	innovative programs where they are needed. In trying to serve all members, there will always be gaps. Perhaps adding a facilitator role staffed by a new staff member would help the SHD to facilitate the development of needed services.	 Sequoia Is doing a good job and should reach out to East Palo Alto to bring them in. Possibly talk to the County about funding the portion that would be needed to serve East Palo Alto. Tell your story by submitting articles to congressional representatives and others for their
		Ouestion 8: Do you think that having a health care district improves community health and if so in what ways?

Page 30 of 37

	Add	Keep	Drop	Misc.
	newsletters.	you make funding		
	• It is time to invest in	decisions and how many		
	social media.	is spent. That is a good		
	Consider adding	thing.		
	technical expertise to	Special praise for the		
	your staff in areas like	Healthy Schools		
	fundraising and	Initiative.		
	evaluation to assist non	 Positive Grand Jury 		
	profits.	report proves District is		
		beneficial.		
		• The 100% return to the		
		community is a good		
		policy as long as you		
		can afford to that. Sets		
		you apart but more		
		important is determining		
		your impact and what		
		you are doing or trying		
		to do with the money.		
Board responses		• Yes, Healthcare	 The health status of the 	 Comparisons with areas
		Districts do improve	community would be no	(such as San Jose) that
		community health.	different if the SHD did	do not have Healthcare
		• Yes, the SHD is	not exist. There would	Districts tell us that our
		effective; it puts \$8-\$9	be better results if the	community members are
		million annually into	District's funding went	helped by the funds put
		healthcare services. If	directly to other	into the community.
		the District did not exist,	agencies with lower	Other Healthcare
		most of this money	overheads.	Districts put large
		would not go to	 Some programs – such 	amounts of money into
		healthcare.	as the one supporting	property, buildings and
		The District provides	defibrillators – are good,	reserves, but SHD funds

Page 31 of 37

Add	Keep	Drop	Misc.
	taxpayers with	but would be better run	programs and services.
	information about why	by the County; other	 Mental health
	health care is important.	counties do this and	counseling programs run
	 The Samaritan House 	have programs such as	by small agencies
	Free Clinic provides	defibrillators connected	serving local
	excellent services to	to GPS systems and	communities are
	people with great needs.	smart phone	effective.
	• The clinic in	applications that enable	 We cannot really say
	Ravenswood run by the	providers to get	whether our community
	County Health	defibrillators quickly to	is healthier than those
	Department that we help	those needing them.	without a healthcare
	support provides good	 The SHD's sphere of 	district. In addition,
	services.	influence is not well	because of the existence
	 Health awareness 	defined; for example,	of the SHD it may be
	programs are effective.	only 50% of the nurses	the case that our local
	The Healthy Schools	trained by the program	community charitable
	project is good.	SHD funded work	infrastructure is not
	• The Children's Health	within the District's	developed as well as it
	Initiative has provided	boundaries, and many	would otherwise be.
	Health Coordinators,	patients coming to them	That said, the SHD does
	nurses and physical	live outside the District.	exist and it does the best
	education programs to	Programs like this one	it can with the resources
	schools and has	and the school health	it has.
	collaborated well with	projects would be more	
	Parks and Recreation.	effective and equitable	
	The nutrition education	it operated at the County	
	element of the Initiative	level.	
	is good, but we need to		
	be careful not to place		
	too much emphasis on		
	this aspect of the overall		

Page 32 of 37

Misc.		Although the District provides many good programs and services, it needs to examine the substance abuse projects it funds to determine their rates of success and the recidivism rates of their clients.
Drop	tive. tase gram is d to n more. Thinic is	e the e the e.e. have nds
Keep	 effort. The defibrillator program/Heart Safe program is effective. The chronic disease management program is good and should expand. We need to tout this program more. The Fair Oaks Clinic is a dream that has become a reality. 	 Yes, Healthcare Districts do improve community health. The Grants Committee does a great job; all the programs that SHD supports are deserve the funding they receive. The food programs provide help for the working poor who have difficulty making ends meet in San Mateo County where the cost of living is so high. Healthcare insurance for young children gives
Add		
		Staff responses

Misc.			-																	-							-				
Drop		_													••••			-													
Кеер	• Support for the	Ravenswood and Fair	Oaks clinics provides	important services for	the people who come to	those clinics.	 The District makes a 	large positive	contribution to the	health of the community	by sharing its	knowledge base with	other agencies and	bringing agencies	together to collaborate.	Support for St.	Anthony's program	helps feed the poor.	The Second Harvest	program is good.	The Shelter Network is	valuable. The District	conducts activities and	funds services through	its grants that would	otherwise not exist.	The District builds	bridges among agencies	in the community –	including health	agencies and others such
Add																											•				

Page 34 of 37

Community, Board and Staff Interviews for Strategic Planning August/September 2013

Misc.		•	The dissolution of the family is a major problem that has negative consequences for the health of affected
Drop		•	The District needs to guard against getting drawn too deeply into providing social services, and away from
Keep	as schools, police departments, Samaritan House, etc. – and promotes collaboration among those agencies. The District helps provide many health- related services to the poor in the community through the Fair Oaks Community Center, Samaritan House, etc. The District runs educational programs for various populations on various topics (e.g., aging) that are valuable. CPR education and the defibrillator program produce tangible results, such as the saving of two lives in the past several weeks.	•	
Add		•	• Global warming is a phenomenon with serious implications for the community's health; is there a role for the
		Ouestion 9: Is there anything else you would like to add?	Board responses

Page 35 of 37

			-	-
,	Add	Keep	Drop	Misc.
	District to play in		its core mission of being	family members, but I
	combating global		a Healthcare District.	am not sure that the
	warming.		The District should	SHD can do anything
	• It would be good to		focus on health	about this.
	have a comprehensive		problems, and not on	 The Board needs to look
	service review,		issues that are better	at the amount of funding
	conducted by an outside		construed as social	that goes to Sequoia
	party and perhaps under		problems.	Hospital, which is run
	the auspices of LAFCO		 People make bad 	by Dignity Health; some
	(Local Agency		choices that affect their	support is OK but we
	Formation		own wellbeing and that	should look at what
	Commission), to		of their family	amount it should be.
	provide data on whether		members; for example,	 I am very concerned
	the District and its	-	approximately 70% of	about the profit-sharing
	functions should		Black children in the	agreement with Dignity
	continue as is, be		United States are born to	because there are
	dissolved, be		single mothers. This	dwindling returns. The
	consolidated or be		creates many health	profit-sharing margin
	converted to countywide		issues for the mothers	was set very high.
	operations. No		and children, but can	 The community needs to
	additional taxes should		SHD affect this	understand that the
	be generated by any		situation?	administration of SHD
	changes; all services		 Where does Sequoia 	has improved
	should continue to be		Healthcare District stop	substantially over the
	supported from the		in trying to change the	past 5-6 years and now
	existing 1% property		bad choices people	has far higher levels of
	tax.		make?	administrative expertise,
	I am concerned about		 Since the Sequoia 	skills, knowledge and
	Heart-Safe, the program		Healthcare District no	credibility with other
	that sent defibrillators		longer owns Sequoia	health agencies. As a
	and emergency CPR		Hospital, the District	consequence, the

Page 36 of 37

	Add	Keep	Drop	Misc.
	77777		should as back to the	District invests its funds
	equipment out to		voters to see if they	more wisely in
	schools and the		VOICES TO SEC IT THEY	and an explored the first farm
	community. This		approve of keeping ure	programs, which in turn
	program could have		District in existence. It	deliver better results for
	more activities, such as		is crucial for the District	clients. These
	cooling programs for		to validate its existence	improvements are not
	Emergency Medical		if it wants to keep	widely recognized in the
	Technicians. We need		collecting taxes.	community at-large and
	to re-examine the			the Board should take
	program.			steps to publicize and
	Homeless people often			disseminate this
	have high rates of			message.
	mental health problems;			 Some agencies do not
	years ago these people			want government
	would have been			funding.
	hospitalized but now			
	they are on the streets.			
	This is an area of need.			
Staff responses	The Board should be	 How much of a reserve 	 The nursing program is 	 How can we get the
	more involved in	is enough? We never	not a good investment	word out to the
	activities the District	know when something	for the SHD; it does not	community about the
	funds. We should	new will come up that	efficiently serve the	good work that the
	consider having a policy	would be a good fit for	District's residents	District does?
	that requires Board	us, and we need a	because many of the	
	members to provide	reserve for such	nurses the District's	
	some number of hours	occasions.	funding supports leave	
	per month or year as a	 The District should 	the area and therefore do	
	volunteer in programs	work to pull people	not our residents. In	
	the District funds.	together.	addition, there is no	
	The District should seek	 The District needs to 	longer a nursing	
	to raise funds from large	toot it own horn	shortage. It would be	

Misc.	better if this funding	were used to support	nurses in clinics or	school nurses.												
Drop	regarding its successes; better i	press releases, regular were u	mailings and other nurses	media strategies are school	ways to get people to	pay attention to the good	work the District does.	We need to educate the	District's residents and	other agencies about	what SHD does. We	need increased public	awareness of SHD's	accomplishments; if we	do not tell them, they	mow.
Keep		press rele						• We need		· <u>-</u>				accompli	do not tel	will not know.
Add	corporations and their	foundations.	SHD needs to undertake	more evaluation of the	programs it funds, along	the lines of the Healthy	Schools evaluation, for	example.	The District should look	at conducting more	outreach via mass	media/social media – in	both English and	Spanish.	1	
1 11 12 12 12 12 12 12 12 12 12 12 12 12																

HeartSafe Task Force Report: October 2nd, 2013

- 1. A Task Force Committee was established consisting of Board Members Katie Kane and Kim Griffin along with staff members Lee Michelson, Glenn Nielsen and Pamela Kurtzman along with several community participants.
- 2. The Committee has met twice to discuss ideas related to current and potential activities. Minutes of the August 29th meeting is attached. Minutes from the September 26th meeting will be handed out at the October 2nd Board meeting.
- 3. The Committee will be meeting once again in October to finalize our recommendation to the Board regarding the future plans for HeartSafe which we plan to present at the December Board meeting.

Minutes of HeartSafe Task Force Meeting on August 29th

Five ideas were presented for consideration:

- . Continue school based CPR training including all 9^{th} graders but possibly 5^{th} or 6^{th} grade also. Create a culture where all children grow up with the notion that learning CPR is expected.
- . Create a CPR training center possibly using the unfinished space in our building. Offer community—wide free Friends and Family CPR classes several times a month or more based on demand.
- . Develop and equip a mobile CPR equipment unit to take to multiple locations both public and private and possibly even events.
- . Develop an AED loaner program for those who would benefit from having an AED in the home but who cannot afford the \$1,000 or so that it currently costs. This would be done through a medical referral system.
- . Work with the local ambulance service to provide refrigeration and cooling equipment and a training protocol on how to use the equipment.

It was also suggested that we look at other communities especially those that are known to be "HeartSafe Communities" as to what that means, what they are doing that we are not and what type of community goals that they have set.

A follow-up meeting was scheduled for September 26th at noon.

Lee Michelson, CEO

Staff has concluded that the existing policy 5.4 now lacks sufficient merit to remain in effect and asks the Board to consider the proposed revision as written below.

Existing

Board Policy 5.4

For purposes of maintaining appropriate checks and balances and cost control, a request for proposals (RFP) for audit services to the District shall be issued every three years. The Board may review this policy and extend the audit firm's engagement for an additional two years.

Proposed Revised

Board Policy 5.4

For purposes of appropriate fiduciary oversight, the District may contract for audit services with the same or different firms every three years as determined by the Board.