Sequoia Health Care District and San Mateo County: Partners in Improving Community Health

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San Mateo Medical Center

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THANK YOU FOR YOUR SUPPORT!

- $1.6 million in fiscal year 07-08
- $1.6 million in fiscal year 08-09
- $2 million in fiscal year 09-10
- $2 million in fiscal year 10-11
- $4.3 million to support our new South County building

TOTAL: $11.5 million

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SMMC Request

- $2 million in fiscal year 11-12
- $2 million in fiscal year 12-13

- This represents a continuation of current year funding for services to uninsured residents of SHCD.

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SMMC – Integrated Delivery System

- Ambulatory Care
  - Keller Center for Family Violence Intervention
  - Ron Robinson Senior Care Center
  - Innovative Care Clinic
- Medical/Surgical Acute Care
- Psychiatric Care
- Long-Term Care
- Ancillary Services

Key District and Clinic Statistics

- Estimated at least 5000 adults served by Fair Oaks Adult Clinic, about half of whom are uninsured.
- FOAC sees about 50 new patients a month.
- Investment of $2 million serves approximately 565 uninsured adults.
- SMMC overall is seeing growing numbers of uninsured since the recession started.

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The District's Investment at Work: Primary Care Capacity Currently Provided by Fair Oaks Clinic

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Key District and Clinic Statistics

- Current investment = $2.0 million annually
- Goal to serve uninsured adults living in the District
- District has funded a portion of these services

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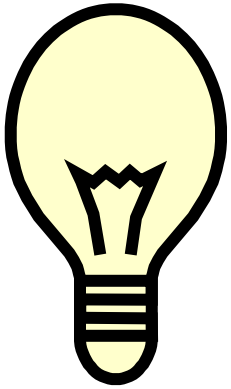
Current Measurable Goals for Funds

- Serve 565 adults at Fair Oaks
- Provide 80% of these adults with a medical home



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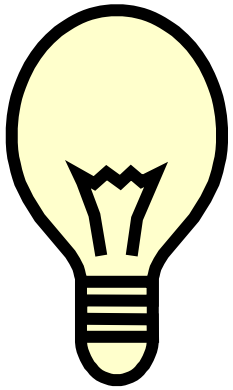
Transforming Primary Care into Medical Home

- Team-Based Care
- Reduced Cycle Times
- Chronic Disease Management in partnership with El Concilio of San Mateo County/Nuestro Canto de Salud
- Partnership with Stanford Heart 2 Heart program, Vivimos Activos



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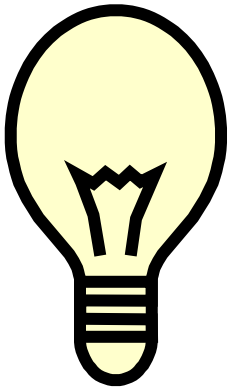
Transforming Primary Care into Medical Home

- Ambulatory Electronic Medical Record implementation, enabling population management focused on results
- Focused effort system-wide on greater efficiency in seeing patients has achieved remarkable results



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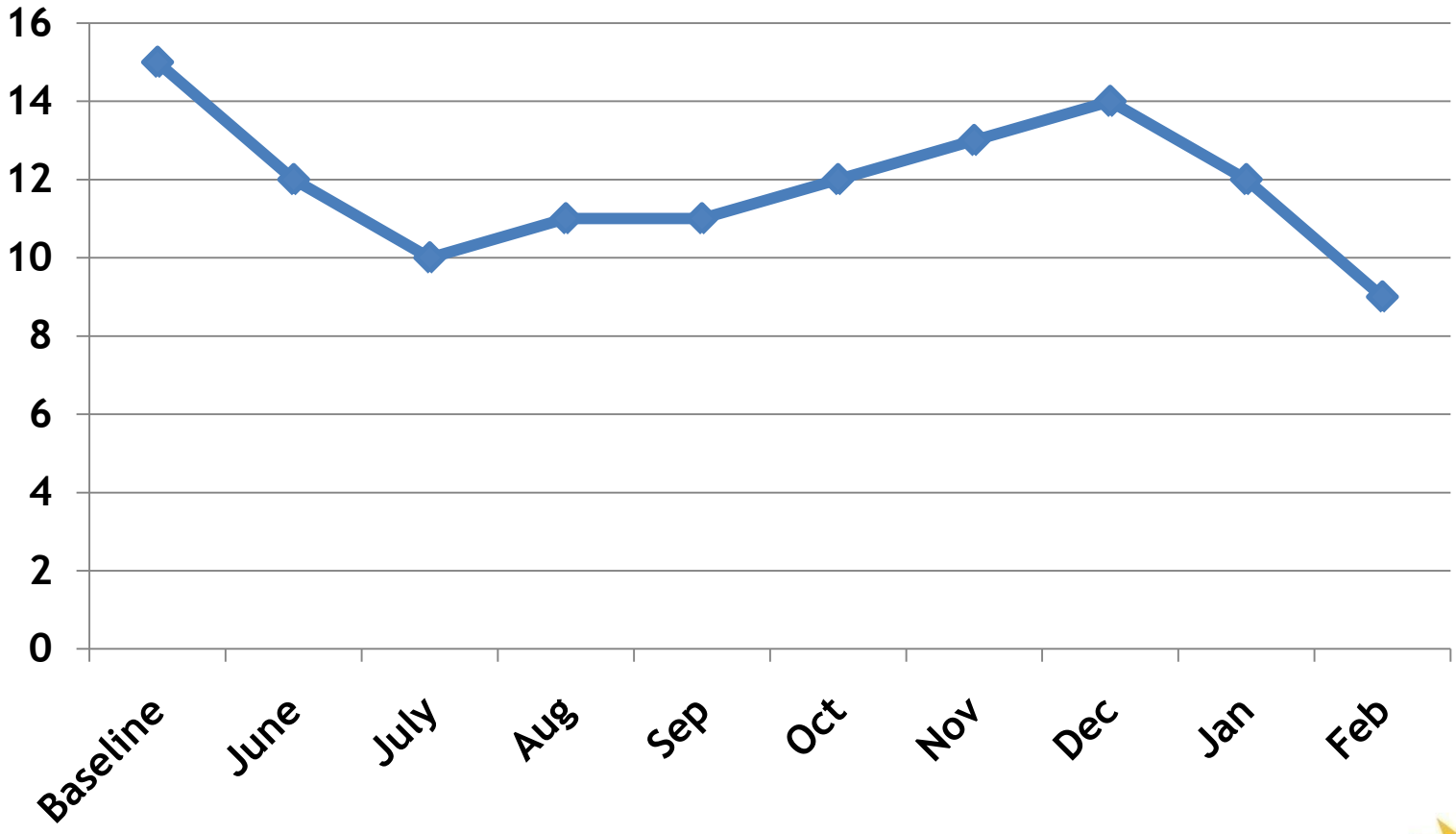
No Show Rate 06/2010 - 02/2011



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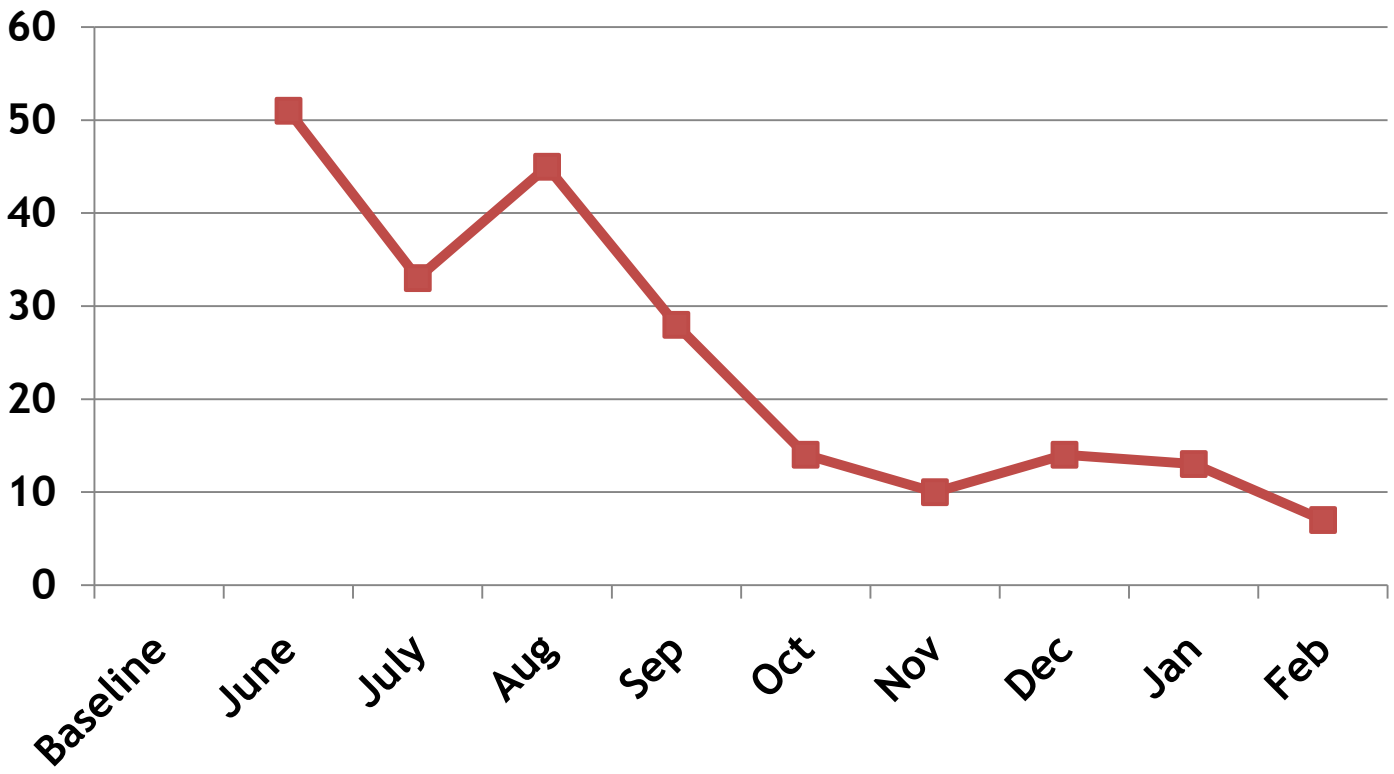
Next Avail Appt 06/2010 – 02/2011



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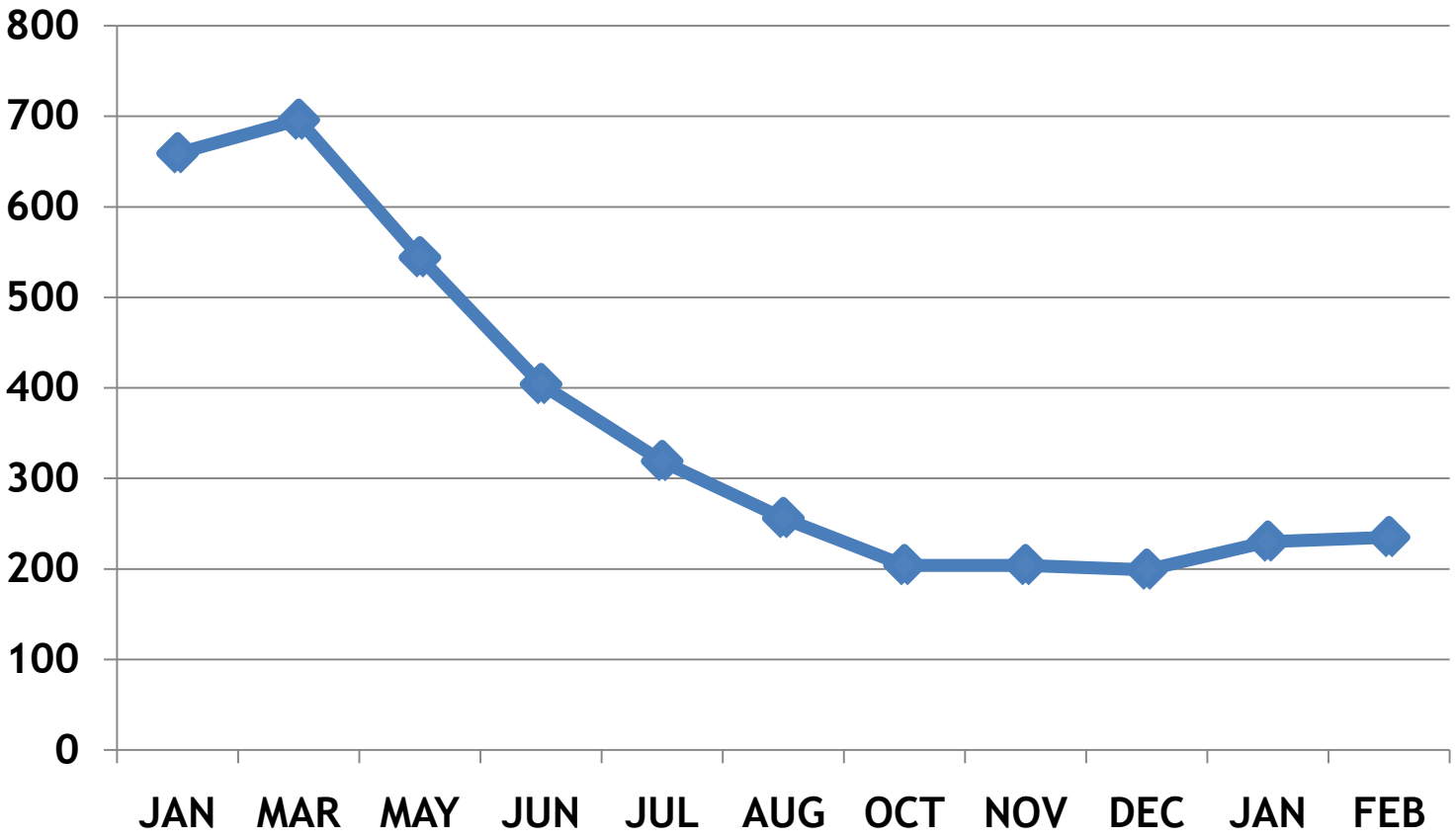
New Patient Wait List 2010 - 2011



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Successes

- Reduction of wait list
- Maintained patient experience with cycle times of approximately 65 minutes
- Successful adoption of AEMR
- Empanelled patients have grown from 2200 to 2850 in the last year reaching about 90% of our panel capacity

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Continued Efforts to Address Challenges

- Increase primary care capacity by 0.5 FTE
- Improve clinical outcomes for patients with diabetes
- Improve panel management – diabetes and hypertension
- Monitor and reduce non-urgent ED visits

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Opportunities Ahead: Strengthened Partnership

District's vision is our vision:

"improve the quality of life for District residents by enhancing access to healthcare services and by supporting and encouraging programs and activities designed to achieve health, wellness, and disease prevention"

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SHCD/ SMC role in creating a more sustainable health care system

- New South County Clinic project
- Affordable Care Act and 2014
- Progress with ALL major providers in Community Health Network for the Underserved:
  - ✓ Facilitated partnership with PAMF to enroll 300 uninsured clients into its charity care program to provide primary and specialty care as a community benefit

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SHCD/ SMC role in creating a more sustainable health care system

- Goal of 100 deliveries annually at Sequoia Hospital in partnership with Sequoia and PAMF; about 20 so far
- Work closely with Ravenswood/Belle Haven clinics on redesign and referrals to specialty care

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Opening doors to
excellence in healthcare